



LRMC Pharmacy Department

Landstuhl Regional Medical Center, Department of Pharmacy

LOCATION:

Bldg 3767, 9B, Rm 103

HOURS OF OPERATION:

Outpatient Pharmacy

DSN: 590-5223 / Refill#: 486-5601

- * Monday-Friday 0800-1900 hrs
- * Saturday 0900-1300 hrs
- * Training Holidays 0800-1700 hrs
- * Closed: Sundays & U.S. Holidays

Inpatient Pharmacy

DSN: 590-5222

- * OPEN 24 Hours a day / 7 days a week

Pharmacy Supply & Support

DSN: 590-5225

- * Pharmacy & Outpatient Clinics:
Monday-Friday 0800-1700 hrs
Closed: Saturday, Sunday,
Training Holidays & U.S. Holidays

POCs:

Director, Department of Pharmacy, ERMC Pharmacy Consultant

Todd Williams, COL, MS USA 590-6092

NCOIC, Department of Pharmacy, ERMC Pharmacy Enlisted Consultant

Maximino Berrios, MSG, USA 590-6293

PRESCRIPTION OPERATIONS

New prescriptions from MTF providers are processed directly in our Provider Order Entry (POE) System, CHCS. Refills can be called in via the automated Call-in refill system or audio care, Tricare on line, or a will-call request form located in the pharmacy lobby. The refill number is listed on the top of each Rx bottle DSN 486-5601 or civilian 06371-86-5601 and may be called 24/7. If you have any difficulties calling your medication in or do not have the prescription number please listen to the prompts during regular business hours and a pharmacy staff member will be available to assist you. For Landstuhl Pharmacy, those prompts would be 1-1-4. Please choose the correct location and listen carefully to the date and time your medication will be ready for pickup.

Original hard copy prescriptions from stateside providers are accepted at LRMC pharmacy. Please allow a 48-72 hour turnaround time to allow pharmacy staff enough time to validate the provider and prescription. Also, LRMC pharmacy does fill German prescriptions if the provider is in our system, the Rx is written to be filled at a US pharmacy, and is a stocked formulary medication. We cannot accept a prescription that is written in German or using the German short code.

Pharmacy staff will transfer prescriptions from other military and civilian pharmacies. Patients should present the last Rx bottle filled and expect a 48-72 hour turnaround time.

TRICARE ONLINE (TOL) BLUE BUTTON

The Department of Defense (DoD) Blue Button is hosted on TOL. You can login to TOL with your Common Access Card (CAC), Premium Department of Defense (DoD) Self-Service (DS) Logon, or Defense Finance and Accounting Services (DFAS) myPay credentials, to view, download, print, or share your available Personal Health Data (PHD). Blue Button PHD is extracted from AHLTA, the military's electronic health record. Blue Button provides Medication Profile, Allergy profile, and other pertinent medical information.